

## **WPL Trustees Meeting**

May 27, 2010

Bobbi, Brigit, Ruth

Absent Laurice

### **Over due materials**

Numbers over time:

1, 017 patrons have fines

\$6,992 value of unpaid fines

19 patrons owe \$50 or more

July 1 – December 31, 2009

47 patrons

when fine reaches what the cost of the material would be, that becomes what is owed.

Call them at end of the month – Next month send overdue notice slip – Then bill for cost of the book.

Possibilities – have a max of \$3

We've lost 10-15% of our holdings book budget from unreturned materials each year.

Moved – major

New card – first timers – want to keep the book

Want to buy the book – then it doesn't come back

Goes to college and takes book